

# TLCC

## Know before you go

TLCC is right around the corner! We are excited to welcome you and over 1,600 other attendees to the Tessitura Learning & Community Conference in Washington, D.C. Here is some information to help you prepare for four days of fantastic content and community.

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## Conference hotel

### Gaylord National Resort & Convention Center

201 Waterfront Street  
National Harbor, MD 20745  
Tel: +1 (301) 965-4000

<b>Check-in:</b> 4:00pm	<b>Check-out:</b> 11:00am
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## Travel information

### Ground transportation

- Uber/Lyft from Union Station: approximately \$35
- Uber/Lyft from Ronald Reagan Airport (DCA): approximately \$35
- Uber/Lyft from Washington Dulles Airport (IAD): approximately \$65
- Taxi fare from Ronald Reagan Airport (DCA): approximately \$40
- Taxi fare from Washington Dulles Airport (IAD): approximately \$120

### Parking details

On-site parking: \$39/daily for self-parking or \$64/daily for valet parking. Rates do not include applicable taxes and are subject to change.

## Registration & check-in

Look for the registration and check-in desks in the Emerald Plaza in the Cherry Blossom Ballroom Lobby, located on the Ballroom level.

<b>Sunday, August 11:</b> 3:00pm – 7:00pm	<b>Monday, August 12:</b> 7:30am – 9:00am*
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\*After 9:00am, check-in will be available at the information desk, located in the Potomac Foyer.

Venue tours are available at 4:00pm on Sunday, August 11. Please check the conference app for the starting location.

## Health, safety & inclusion

Tessitura is committed to providing as safe and healthy an environment as possible for all TLCC participants, vendors and staff. Please review our [code of conduct](#) to help us create a welcoming and engaging environment.

All-gender restrooms will be available. These will be labeled on the conference center map so you can find them easily.

A sensory-friendly viewing room is available for all general sessions in National Harbor 4-5, located on the Conference Center Upper Level.

For additional information on accessibility and inclusivity measures Tessitura is taking to provide a positive experience for all participants, please visit our [TLCC inclusivity plan](#).

### Illness

While there are currently no COVID-19 measures in place, we continue to monitor the CDC, federal, state and local health authorities regulations and encourage all participants to take measures based on their comfort level. All attendees should be mindful and respectful of other attendees' health choices.

If at any time you feel unwell, learn that you have been exposed to COVID-19 within 10 days prior to the event, develop Covid symptoms, or test positive for Covid, do not attend any events or meetings. Please remain in your hotel room, or at home, and seek medical care. Notify Tessitura staff by emailing [conference@tessituranetwork.com](mailto:conference@tessituranetwork.com). If you get sick and cannot attend the conference, you may be eligible for a partial refund.

### On-site acknowledgement

We are aware that a room at Gaylord National Harbor is named after Woodrow Wilson. Born in nearby Virginia, Wilson was President of the United States from 1913 to 1921. His name is still in common use in area landmarks, including the Wilson Bridge near National Harbor.

Wilson's racist and segregationist beliefs are directly opposed to Tessitura's DEAI commitment and the inclusive environment that we seek to create for our conference. We regret that we have to use this space to accommodate our programming. Our materials refer to this space as the Wilson Room.

## Visiting Washington, D.C.

**Weather:** The weather in Washington, D.C., is anticipated to range from the high 60s (~20C) to mid to high 80s (~30C) during your stay with humidity around 69%. Most activities will take place inside the convention center, so you may want to bring a light sweater or jacket for the air conditioning. It frequently rains this time of year.

**What to bring:** It's never a bad idea to pack an umbrella. We also recommend you bring a reusable water bottle to stay hydrated.

**What to wear:** Conference attire is business casual. Make sure to pack comfortable shoes. Our closing party on Wednesday is a more casual affair.

**Things to do in Washington, D.C.:** Once the app opens, be sure to check out the local offers section. We encourage you to enjoy the local arts & culture scene and take advantage of the generous offers from some of our local members.

## Networking opportunities

TLCC offers many opportunities for you to meet peers. To help you prepare, we have compiled some [tips for networking](#) along with conversation starters. If you need to recharge during the conference, we have quiet rooms in National Harbor 14 and National Harbor 15, Conference Center Upper Level.

Here's a highlight of opportunities:

**Sunday:** Opening reception and sponsor-hosted events

**Monday:** Community meetups, affinity groups, reception and dinner tabling event

**Tuesday:** Community meetups, affinity groups, game night, build-your-own networking night, sponsor-hosted events

**Wednesday:** Community meetups, affinity groups, closing party

Throughout the week, our affinity groups will have opportunities to gather in dedicated spaces. A few groups have invited allies to join them, while others have requested that the spaces remain closed for members only. Each session description will indicate if a group is open to allies or not.

If you are an ally and plan on participating in a session where allies have been invited, please [review our tips](#) on how you can help us create as safe a space as possible for affinity group meetups.

## Meals at TLCC

We strive to provide you with healthy choices that consider multiple dietary needs. The hotel also has many restaurants to choose from. Your conference registration includes the following meals.

**Sunday:** evening reception with light hors d'oeuvres

**Monday:** breakfast, lunch and dinner

**Tuesday:** breakfast and lunch

**Wednesday:** breakfast, lunch and reception-style dinner

## 5k Walk/Run

The 5K Walk/Run will take place on Tuesday, August 13, at 7:30am. All participants must submit a waiver beforehand. If you signed up in advance, you will receive an email with a link to complete the waiver online. You will receive your bib at check-in.

## How to contact us

We create this conference for you, and we're here for whatever you need. If any questions or concerns arise during TLCC, we want to help. To seek our prompt assistance, you can:

- Ask one of the Tessitura staff with bright yellow lanyards for help
- Stop by the Info Desk on the Ballroom level throughout the week
- Submit your questions to the [TLCC assistance form](#)

If you're not having a great experience, it's our job to make things right. So let us know!

## Code of Conduct

The Tessitura Learning & Community Conference is dedicated to a positive, safe and harassment-free conference experience for everyone. For more information, read our [Conference Code of Conduct](#).